



A Message for Customers about Coronavirus Precautions

With the increasing concerns about the Coronavirus outbreak, we want to inform you about the measures that Farmers State Bank of Western Illinois is undertaking during this unprecedented time. Please know that we are continually monitoring the situation and are taking precautions to ensure the health of our customers and our staff.

Effective Thursday, March 19, 2020, the following temporary changes will go into effect to protect our customers and our employees:

1. Our bank lobbies will be closed.
2. Bank business will be conducted at all six branches during our normal drive-up hours.
3. If you need to meet with one of our bankers to discuss a loan, open a new account, or visit your safe deposit box, we will schedule visitors by appointment only. Please contact your nearest [bank office](#) to setup an appointment if needed.

Local and federal health officials recommend consumers avoid any unnecessary social interaction. Most personal and business transactions can take place 24/7 online, including:

Online Banking - Available 24/7

- Check your balances
- Transfer money
- Pay bills
- View your eStatements

Mobile Banking - Available 24/7

- Check your balances
- Transfer money
- Pay your bills

For information on how to sign up for these services, please contact your nearest [bank office](#).

The CDC recommends precautions to keep you and your family healthy. More information can be found on the [CDC website](#).

- [Coronavirus disease 2019 \(COVID-19\) and you](#)
- [How to Protect Yourself](#)

Scammers are taking advantage of fears surrounding the Coronavirus. They're setting up websites to sell bogus products, and using fake emails, texts, and social media posts as a ruse to take your money and get your personal information. For tips to help you keep the scammers at bay, visit the [Federal Trade Commission website](#). Remember, Farmers State Bank will never call you asking for your card number, personal PIN or account number(s). Please contact any of our [bank offices](#) immediately if you receive such a call requesting this information.

Alpha 629-4361 • Aledo 582-3150 • Alexis 482-5511
New Windsor 667-2735 • Viola 596-2189 • Woodhull 334-2802

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